



Terms of service for corporate clients

1. Taxi services are provided on the request, which can be submitted by phone number 8 (495) 660-11-00 or by e-mail taxi@tmp.ru
2. The request must contain the name of the company, cost center (the one who files the application), vehicle class, passenger's first and last name, number of passengers, children presence and their age (to determine the category of the provided child restraint system), pick-up date, time and full address, final destination address, intermediate stops, contact person phone number, additional conditions and necessity of waiting and estimated waiting time.
3. Phone conversation recording and dashboard camera recording are used in order to ensure security, requests execution control and service quality improvement. By making a phone request and/or getting into a vehicle The Customer's employees agree to audio and video recording.
4. The driver is entitled to refuse the order if the number of passengers exceeds the number of seats, if the information about children restraint system of a certain category is absent in the request, if the passenger refuses to use seat belts and children restraint system and and in case when the passenger is under alcohol or drugs influence, in soiling clothes or with oversized luggage. The driver is entitled to take a decision on the impossibility of service provision for the reasons above as well as in case of changing the route during the trip and for other valid reasons, notifying the dispatch service.
5. It is forbidden to transport in a vehicle dangerous, flammable and highly flammable, explosive, poisonous, toxic, corrosive, malodorous substances and drugs; thrust and cutting objects, firearms without cases and appropriate package and other prohibited items.
6. It is forbidden to transport luggage and consignments inside the cabin.
7. The passengers are obliged to keep clean and order in the vehicle during all the trip time and prevent property damage. All the damages and soiling of interior upholstery or other vehicle parts through the passenger's fault should be removed at the expense of the passenger's company.
8. It is forbidden to smoke, to drink beer and beverages based on it, alcohol and alcohol-containing products.



Calculating the cost of the trip

1. The beginning of the transport service for trips is considered to be:
 - The time of the pick-up, but not earlier the set time stated in the request;
 - The start time of driving the vehicle with the passenger inside or the end of the free waiting time, whichever is sooner.
2. In case of paid parking or necessity of toll road on the route, the passenger makes the payment on the spot. If it is not possible to pay on the spot, the taxi can only use a free parking and a toll-free road.
3. Transfer is considered to be a trip from the named address (within the MKAD) to the airport and contrariwise. A stop-off in an intermediate point during transfer is charged according to the current non-fixed tariff in addition to the transfer cost. At that, the transfer cost is calculated from the last intermediate point on a way to the airport and to the first intermediate point on the way from the airport.
4. The fixed tariff applies to trips between two addresses. An additional stopover along the route without deviations is not charged. If the number of destinations is more than one and/or the passenger needs a stopover not along the route and/or waiting at the addresses then the cost is increased by 50%.
5. Fixed tariffs include 2 hours trip. If a trip is longer than 2 hours then extra time is charged according to the non-fixed tariff.
6. Tariff price includes free pick-up within the MKAD and within 15 km beyond the MKAD.
7. For the one direction trip from Moscow to regions within 15 km beyond the MKAD the time of vehicle usage is charged according to the non-fixed tariff for trips within 15 km beyond the MKAD. The return of the car is not charged.
8. For the one direction trip from Moscow to regions over 15 km beyond the MKAD the time of vehicle usage is charged according to the non-fixed tariff for trips beyond the MKAD plus the price of the pick-up or the return. For distance of over 30 km beyond the MKAD the price is increased for every 30 km.
9. For the trip from Moscow to the regions within 15 km beyond the MKAD and back, the time of vehicle usage (the driving and waiting time) is charged according to the non-fixed tariff for trips beyond the MKAD.
10. For the trip from Moscow to the regions over 15 km beyond the MKAD and back, the time of vehicle usage (the driving and waiting time) is charged according to the non-fixed tariff for trips beyond the MKAD plus the price of the pick-up/return beyond the MKAD. For distance of over 30 km beyond the MKAD the cost is increased for every 30 km.

11. If a vehicle is to be delivered to the address out of Moscow within 15 km beyond the MKAD, then the time of vehicle usage is charged according to the non-fixed tariff for trips within 15 km beyond the MKAD. The pick-up is not charged.
12. If a vehicle is to be delivered to the address out of Moscow over 15 km beyond the MKAD, then the time of vehicle usage is charged according to the non-fixed tariff for trips beyond the MKAD plus the cost of the pick-up beyond the MKAD. For distance of over 30 km beyond the MKAD the price is increased for every 30 km.